



Travelers Canada
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TravelersCanada.ca

To Our Personal Auto Insurance Customers:

We know that many of you are doing your part to help stop the spread of COVID-19 by staying home. That means many of you are driving less, resulting in a decrease in auto claims.

With that in mind, **Travelers Canada has launched the Stay-at-Home Auto Premium Credit Program, which will provide you with a 25% credit on one month's premium.** It's their way of supporting you, and we hope it helps ease some of the financial burden many are experiencing.

And the best part: You don't need to do anything. If you pay by monthly installments, you will receive the credit automatically on a future bill. If you have already paid in full, you will receive a mailed cheque. If you have questions about your current payment plan, please contact us, your broker, directly. Answers to questions that you may have about this program can be found [here](#).

Travelers Canada will continue to assess the program as more information comes to light about the impact of the COVID-19 crisis on the driving environment and auto claims.

Separately, **Travelers Canada is extending auto coverage for customers whose temporary job responsibilities include using their personal vehicles to make food, grocery, pharmacy and medical supply deliveries.** This does not include vehicles participating in a commercial delivery network.

The Stay-at-Home Auto Premium Credit Program is among several initiatives Travelers Canada has launched to provide relief during this challenging time. These include **suspending cancellation and nonrenewal of coverage due to nonpayment through May 15** and a **pledge of \$5 million to COVID-19 relief efforts** to assist families and communities.

We appreciate your business and hope you stay healthy and safe.